



BENEFITS

- Annual Tune-Up & System Evaluation
- 20% Parts & Labor Allowance
 On any repairs your system may require during the year
- Extended Equipment Life
 A properly maintained system can last twice as long as a neglected system
- Lower Energy Costs
 Properly adjusted equipment can save up to 37% on energy costs
- System Reliability
 Many problems or breakdowns can be avoided by proper maintenance
- Increased Capacity
 A clean system can provide up to 29% more heat or cooling capacity than a dirty one get more for your energy dollar
- Peace of Mind
 Rest assured that your system is safe, clean and efficient
- Priority Service
 No trip charge for service during normal business hours
- Worry-free Service & Appointment Scheduling

- **1.** Install gauges and check operating pressure and temperatures
- 2. Measure superheat and subcool to fine-tune the refrigerant charge
- 3. Inspect refrigerant connections and search for major leaks visually
- **4.** Chemically clean the condenser coil (If needed)
- **5.** Inspect start and run capacitors for bulges, rusting or leaks
- **6.** Safety test all controls and relays for proper operation
- 7. Lubricate all motors and moving parts as required
- **8.** Test operation and condition of compressor contacts
- **9.** Inspect and safety test all wiring and connections
- **10.** Check Voltage and amperage of motors; Test for worn bearings
- 11. Evaluate air filter condition; Clean or replace with customer supplied filters
- **12.** Inspect tension and condition of blower belts and adjust the fan speed if necessary on direct drive motors
- **13.** Test "temperature split" between supply and return air
- **14.** Flush condensate drain to protect against overflow
- **15.** Explain the proper operation of the thermostat and make sure it is operating correctly
- **16.** Inspect condition of evaporator coil and drain pan if accessible

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a Faithful Friend Club Membership
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Membership
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this Membership is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Membership will automatically transfer to the new owners (for the remainder of the Membership). We provide a free one-time inspection of your system when you sell your home-please contact us for details
- No service will be rendered under this Membership if customer has a past due account

SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday -Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at **AskWoodfin.com**, or through a Facebook or Google message
- On-call Emergency Service available 24/7

OTHER SERVICES

Faithful Friend Club Memberships:



GENERATORS













We also provide:

I HEATING I COOLING I PLUMBING I ELECTRICAL I GENERATORS I INDOOR AIR QUALITY I PROPANE I HEATING OIL





