



## HEAT PUMP MEMBERSHIP

# WOODFIN

HEATING & COOLING



HEATING



COOLING

### BENEFITS

#### • Annual Tune-Up & System Evaluation

#### • 20% Parts & Labor Allowance

On any repairs your system may require during the year

#### • Extended Equipment Life

A properly maintained system can last twice as long as a neglected system

#### • Lower Energy Costs

Properly adjusted equipment can save up to 37% on energy costs

#### • System Reliability

Many problems or breakdowns can be avoided by proper maintenance

#### • Increased Capacity

A clean system can provide up to 29% more heat or cooling capacity than a dirty one - Get more for your energy dollar

#### • Peace of Mind

Rest assured that your system is safe, clean and efficient

#### • Priority Service

No trip charge for service during normal business hours

#### • Worry-free Service & Appointment Scheduling

1. Install gauges and check operating pressure and temperatures
2. Measure superheat and fine-tune the refrigerant charge
3. Inspect refrigerant connections and search for major leaks
4. Chemically clean the condenser coil (If needed)
5. Inspect start and run capacitors for bulges, rusting or leaks
6. Safety test all controls and relays for proper operation
7. Lubricate all motors and moving parts as required
8. Test operation and condition of compressor contacts and supplemental electric heaters and sequencers
9. Inspect and safety test all wiring and connections
10. Check Voltage and amperage of motors / Test for worn bearings
11. Evaluate air filter condition / Clean or replace with customer supplied filters
12. Inspect tension and condition of blower belts and adjust the fan speed if necessary on direct drive motors
13. Test defrost initiation mode and reversing valve for proper operation
14. Flush condensate drain to protect against overflow
15. Inspect condition of evaporator coil and drain pan if accessible
16. Test "temperature split" between supply and return air
17. Explain the proper operation of the thermostat and make sure it is operating correctly

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

*See reverse for General Terms & Conditions.*

## GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a *Faithful Friend Club Membership*
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Membership
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this Membership is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Membership will automatically transfer to the new owners (for the remainder of the Membership). We provide a free one-time inspection of your system when you sell your home—please contact us for details
- No service will be rendered under this Membership if customer has a past due account

## SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at **AskWoodfin.com**, or through a Facebook or Google message
- On-call Emergency Service available 24/7

## OTHER SERVICES

*Faithful Friend Club Memberships:*



We also provide:

**/ HEATING**  
**/ COOLING**  
**/ PLUMBING**  
**/ ELECTRICAL**  
**/ GENERATORS**  
**/ INDOOR AIR QUALITY**  
**/ PROPANE**  
**/ HEATING OIL**



**CALL:**  
**804-730-5000**

**VISIT:**  
**ASKWOODFIN.COM**

**CONNECT:**  
f t v i p

