



**OIL HEAT  
MEMBERSHIP**

**WOODFIN**  
HEATING OIL



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## BENEFITS

### • Annual Tune-Up & System Evaluation

### • 20% Parts & Labor Allowance

On any repairs your system may require during the year

### • Extended Equipment Life

A properly maintained system can last twice as long as a neglected system

### • Lower Energy Costs

Properly adjusted equipment can save up to 37% on energy costs

### • System Reliability

Many problems or breakdowns can be avoided by proper maintenance

### • Increased Capacity

A clean system can provide up to 29% more heat or cooling capacity than a dirty one - Get more for your energy dollar

### • Peace of Mind

Rest assured that your system is safe, clean and efficient

### • Priority Service

No trip charge for service during normal business hours

### • Worry-free Service & Appointment Scheduling

1. Service burner including changing nozzle, oil filter and pump strainer
2. Inspect and clean nozzle assembly and electrodes
3. Test and adjust oil pump pressure
4. Run a combustion analysis test (for maximum efficiency)
5. Lubricate all motors and bearings as needed
6. Drain expansion tank or replace customer supplied air filter
7. Vacuum and clean boiler or furnace
8. Inspect flue pipe and vacuum
9. Check and clean chimney base where accessible
10. Inspect combustion chamber
11. Inspect all safety controls and pressure
12. Inspect oil lines and tanks where accessible
13. Explain the proper operation of the thermostat and make sure it is operating correctly
14. Check and test all wiring and connections
15. Test run system
16. Clean oil lines
17. Check oil level in tank and test for water

**COVERS  
30 PARTS!**

### CONTROLS

- Cad Cell Assembly
- Cad Cell Bulb
- Draft Regulator
- Fuses (at unit)
- Primary Control
- Thermostat
  - Digital Non-Programmable

### HOT WATER SYSTEMS

- Circulator Coupling

### WARM AIR SYSTEMS

- Air Filter (change if owner supplied)
- Blower Fan Belt
- Blower Pulley
- Limit control
- Fan & Limit Combination Control

### FUEL SUPPLY PARTS

- Fuel Filter Complete (replacement)
- Fuel Pump
- Fuel Pump Couplings
- Fuel Pump Gasket
- Fuel Pump Strainer
- Tank Gauge Vial

### BURNER REPLACEMENT PARTS

- Burner Capacitor
- Burner Coupling
- Burner Flange Gasket
- Burner Motor
- Burner Wheel
- Cad Cell Assembly
- Delayed Oil Valve
- Delayed Oil Valve Coil
- Electrode Assembly
- Electrodes
- End Cone
- Turbulator

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

See reverse for General Terms & Conditions.

## GENERAL TERMS & CONDITIONS

1. Labor is covered only for the repair and replacement of listed parts. For non-covered heating repairs or parts, you receive a 20% discount on parts and labor.
2. Exclusions: This agreement does not cover parts or labor when failure is due to:
  - Lack of oil when delivery is delayed due to delinquency in payments, or when customer is not on automatic delivery
  - Customer leaving cut-off switch in "off" position
  - Customer setting thermostat too low to call for heat
  - Air in baseboard radiation or radiators
  - Piping not related to the heating system
  - Vacant or unattended premises
  - Chimney
3. This agreement does not cover non-emergency service calls outside of normal working hours, repair or replacement of obsolete parts which are not available through regular supply sources, or any work which requires us to expose concealed piping or ductwork.
4. This agreement is available for residential equipment where the customer has agreed to automatic delivery with Woodfin.
5. This agreement does not cover repairs needed due to acts of God, fire damage, flooding or other water damage, frozen pipes, power interruptions or other conditions beyond control of Woodfin.
6. There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts.
7. Prior to placing equipment on the plan, Woodfin may assess a one-time parts charge to repair the equipment if necessary to bring it up to good operating condition (i.e., complete oil filter, nozzle, and/or strainer). Labor may also be charged if the repair is major and customer gives prior verbal approval.
8. If an obsolete circulator must be upgraded there is an additional charge for labor and materials.
9. The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this agreement will automatically transfer to the new owners (for the remainder of the agreement) provided they purchase oil from Woodfin. No refund will be given for plans cancelled after 3 months or the annual tune-up is performed. We provide a free one-time inspection of your system when you sell your home — please contact us for details.
10. Woodfin is not liable for damages associated with a heating oil storage tank leak or for any repairs or damages caused by fuel flow problems, or oil line leakage from or directly related to the tank. This Service Plan does not cover oil tanks, lines or fittings. Woodfin is not liable for loss of product before or after a leak is discovered, removal of any contaminated soil or other property, or sealing or removing an abandoned tank. The customer is responsible for all repairs and may qualify for state funds for remediation and clean up.
11. No service will be rendered under this Plan if customer has a past due account.

## SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at **AskWoodfin.com**, or through a Facebook or Google message
- On-call Emergency Service available 24/7

## OTHER SERVICES

Individual Comfort Protection Plans:



We also provide:

- ! HEATING
- ! COOLING
- ! PLUMBING
- ! ELECTRICAL
- ! GENERATORS
- ! INDOOR AIR QUALITY
- ! PROPANE
- ! HEATING OIL



CALL:

**804-730-5000**

VISIT:

**ASKWOODFIN.COM**

CONNECT:

