



LIQUID-COOLED HOME STANDBY GENERATOR COMFORT PROTECTION PLAN



BENEFITS

• 19-Point Precision Tune-Up & System Evaluation

• 20% Parts & Labor Allowance

On any repairs your system may require during the year

• Extended Equipment Life

A properly maintained system can last twice as long as a neglected system

• Lower Energy Costs

Properly adjusted equipment can save up to 37% on energy costs

• System Reliability

Many problems or breakdowns can be avoided by proper maintenance

• Increased Capacity

A clean system can provide up to 29% more heat or cooling capacity than a dirty one - Get more for your energy dollar

• Peace of Mind

Rest assured that your system is safe, clean and efficient

• Priority Service

No trip charge for service during normal business hours

• Worry-free service and appointment scheduling

• Earn PAWPOINTS WOODFIN CUSTOMER REWARDS

Enroll in our Faithful Friends Customer Rewards Program and receive a Woodfin Paw Point for every dollar you spend with us and 20x the points each year you renew your plan. Use your points toward valuable Woodfin products, services, and more. Visit www.AskWoodfin.com/points to learn more.

1. Change Oil and Filter
2. Inspect Air Filter, replace if needed
3. Replace Spark Plugs
4. Inspect Spark Plug Wires
5. Inspect Battery Cable and Terminal Ends
6. Test Battery for holding charge; fluid levels checked
7. Inspect Battery Trickle Charge Circuit
8. Inspect Fuel Lines, connections and regulators
9. Measure and adjust Natural / LP Gas pressure
10. Check all Electrical Connections
11. Measure output Voltage and Hertz
12. Check and record all Gauges and Timer readings
13. Set Exercise Cycle
14. Test Transfer Switch operations
15. Check General Conditions (vibration, noise and leakage)
16. Inspect Drive Belts and Pullies
17. Inspect All Hoses
18. Check Coolant
19. Wipe down exterior of unit

NOTE: A Preventive Maintenance check needs to be performed after every 100 hours of use.

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

See reverse for General Terms & Conditions.

GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a Comfort Protection Plan
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Plan
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this plan is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Plan will automatically transfer to the new owners (for the remainder of the Plan). We provide a free one-time inspection of your system when you sell your home—please contact us for details
- No service will be rendered under this Plan if customer has a past due account

SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at www.AskWoodfin.com, or through a Facebook or Google message
- On-call Emergency Service available 24/7

OTHER SERVICES

Individual Comfort Protection Plans:



We also provide:

/ HEATING
/ COOLING
/ PLUMBING
/ ELECTRICAL
/ GENERATORS
/ INDOOR AIR QUALITY
/ PROPANE
/ HEATING OIL



CALL:

804-730-5000

VISIT:

www.ASKWOODFIN.COM

CONNECT:

