



PLUMBING COMFORT PROTECTION PLAN



BENEFITS

• 10-Point Precision Tune-Up & System Evaluation

• 20% Parts & Labor Allowance

On any repairs your system may require during the year

• Extended Equipment Life

A properly maintained system can last twice as long as a neglected system

• Lower Energy Costs

Properly adjusted equipment can save up to 37% on energy costs

• System Reliability

Many problems or breakdowns can be avoided by proper maintenance

• Peace of Mind

Rest assured that your system is safe, clean and efficient

• Priority Service

No trip charge for service during normal business hours

• Worry-free service and appointment scheduling

• Earn PAW POINTS WOODFIN CUSTOMER REWARDS

Enroll in our Faithful Friends Customer Rewards Program and receive a Woodfin Paw Point for every dollar you spend with us and 20x the points each year you renew your plan. Use your points toward valuable Woodfin products, services, and more. Visit www.AskWoodfin.com/points to learn more.

• Service Discounts, including:

- Faucet or plumbing fixture repair or replacement
- Water heater service and replacement
- Unstop and repair of sewer and drains (Sewer video camera to find and locate problems)
- Garbage disposal repair and replacement
- Gas piping repair (natural and propane)
- Gas log service
- Water service repair
- Well pumps and tanks repair or replacement
- Kitchen and bathroom plumbing for remodeling and new additions

1. Safety Check of Your Plumbing System

Our plumbing technician will thoroughly inspect your interior, exterior and crawl space plumbing system. You will be shown where the emergency house main shut-off valve and the water heater shut-off valve are located. Both valves will be tested to be sure they will operate in case of an emergency.

2. Inspect & Test All Toilets

The purpose of this test is to determine if your toilet has a money wasting leak. A large leak could waste hundreds of gallons of water each day and needlessly add several hundred dollars to your annual water bill. If you are on a septic tank, the same leak could be even more expensive.

3. Check All Faucets for Leaks & Proper Operation

A leaky faucet can waste over 200 gallons of water per day. If hot water is leaking, the cost is even higher.

4. All Sink Traps will be Inspected

Corroded and deteriorated traps can be detected and replaced before they cause problems.

5. All Drains will be Checked

Drains That are not "free-running" are likely to become completely plugged.

6. Inspect All Exposed Hot & Cold Water Pipes & Valves

Pipes can deteriorate and even rupture. Deteriorated lines can usually be detected and replaced before a serious leak and damage occurs. Checking emergency shut-offs will ensure proper operation when needed.

7. Washing Machine Hose will be Checked

Hoses deteriorate with age and can rupture and cause extensive damage to your home.

8. Visual Inspection of Water Heater

When your water heater is operating properly, it can produce more hot water for less money.

9. Outside Faucets will be Checked

10. Sump Pump or Sewer Ejectors (if applicable) will be inspected for proper operation

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

See reverse for General Terms & Conditions.

GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a Comfort Protection Plan
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Plan
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this plan is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Plan will automatically transfer to the new owners (for the remainder of the Plan). We provide a free one-time inspection of your system when you sell your home—please contact us for details
- No service will be rendered under this Plan if customer has a past due account

SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at www.AskWoodfin.com, or through a Facebook or Google message
- On-call Emergency Service available 24/7

OTHER SERVICES

Individual Comfort Protection Plans:



We also provide:

/ HEATING
/ COOLING
/ PLUMBING
/ ELECTRICAL
/ GENERATORS
/ INDOOR AIR QUALITY
/ PROPANE
/ HEATING OIL



CALL:

804-730-5000

VISIT:

www.ASKWOODFIN.COM

CONNECT:

