



# **ELECTRICAL** **COMFORT PROTECTION PLAN**



## **BENEFITS**

### • **12-Point Precision Tune-Up & System Evaluation**

#### • **20% Parts & Labor Allowance**

On any repairs your system may require during the year

#### • **Extended Equipment Life**

A properly maintained system can last twice as long as a neglected system

#### • **Lower Energy Costs**

Properly adjusted equipment can save up to 37% on energy costs

#### • **System Reliability**

Many problems or breakdowns can be avoided by proper maintenance

#### • **Peace of Mind**

Rest assured that your electrical components are safe, clean and efficient

#### • **Priority Service**

No trip charge for service during normal business hours

#### • **Worry-free service and appointment scheduling**

#### • **Earn PAW POINTS**

Enroll in our Faithful Friends Customer Rewards Program and receive a Woodfin Paw Point for every dollar you spend with us and 20x the points each year you renew your plan. Use your points toward valuable Woodfin products, services, and more. Visit [www.AskWoodfin.com/points](http://www.AskWoodfin.com/points) to learn more.

#### • **Service Discounts, Including:**

- Panel changes and service upgrades
- All home electrical repairs
- Safe portable generator hookups
- Security lighting
- Bath and attic exhaust fans
- Ceiling fan installation
- Electrical troubleshooting
- Surge protection
- Smoke/carbon monoxide detectors

### **Home:**

- 1.** Check to current code status

### **Main Electrical Panel:**

- 2.** Inspect and test all circuit breakers for proper operation
- 3.** Re-torque all electrical connections and coat with corrosion protection
- 4.** Perform current load test and balance if needed
- 5.** Inspect main grounding system

### **Lighting:**

- 6.** Inspect and test all indoor and outdoor lighting for proper operation
- 7.** Replace owner furnished bulbs if necessary and accessible

### **Smoke & Carbon Monoxide Detectors:**

- 8.** Check, test, and replace up to two nine volt batteries, free of charge

### **Timer & Dimmers:**

- 9.** Inspect, test, and adjust

### **Electronic Appliances:**

- 10.** Check for surge and lightning protection

### **Electric Receptacles:**

- 11.** Inspect and test for proper polarity, opens, shorts and grounds

### **Ground Fault Receptacles:**

- 12.** Check and test safety shutdown

*We will also provide suggestions on how you can save on energy costs*

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

*See reverse for General Terms & Conditions.*

## GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a Comfort Protection Plan
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Plan
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this plan is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Plan will automatically transfer to the new owners (for the remainder of the Plan). We provide a free one-time inspection of your system when you sell your home—please contact us for details
- No service will be rendered under this Plan if customer has a past due account

## SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at [www.AskWoodfin.com](http://www.AskWoodfin.com), or through a Facebook or Google message
- On-call Emergency Service available 24/7

## OTHER SERVICES

Individual Comfort Protection Plans:



We also provide:

**/ HEATING**  
**/ COOLING**  
**/ PLUMBING**  
**/ ELECTRICAL**  
**/ GENERATORS**  
**/ INDOOR AIR QUALITY**  
**/ PROPANE**  
**/ HEATING OIL**



CALL:

**804-730-5000**

VISIT:

**www.ASKWOODFIN.COM**

CONNECT:

